

# Mattermost Setup Instructions

## Sign Up for a Mattermost Account

1. Download an authenticator app on your personal device or EFB (authy, Google, Microsoft, etc.).
2. Visit [https://sso-info.il2.dso.mil/new\\_account.html](https://sso-info.il2.dso.mil/new_account.html) to create your account.
  - a. Registration notes:
    - i. Unit = 97 TRS
    - ii. Username = firstname.lastname
    - iii. Email = military email (@us.af.mil)
    - iv. Create a password in order to log onto Mattermost from your phone and EFB.
    - v. Move your mouse around until the note under the “Register” button disappears.

## Already Have/Once You Have a Mattermost Account

1. Visit the following links, in order, to be added to the TRS team and student channels:
  - a. [https://chat.il4.dso.mil/signup\\_user\\_complete/?id=93bk5fts1pbntknfst1iaesygo](https://chat.il4.dso.mil/signup_user_complete/?id=93bk5fts1pbntknfst1iaesygo)
  - b. <https://chat.il4.dso.mil/usaf-97trs/channels/student-admin---students>
  - c. <https://chat.il4.dso.mil/usaf-97trs/channels/students>

## Troubleshooting

1. Set/Reset password
  - a. Visit <https://login.dso.mil/auth/realms/baby-yoda/account/password> and log on.
  - b. Enter your new password in “New Password” and “Confirmation” fields.
2. Mattermost app sever URL: <https://chat.il4.dso.mil>
3. FAQ: <https://sso-info.il2.dso.mil/>

Contact 97 TRS Student Admin at 580-481-7446 if you require additional assistance.